



Payments and Refund Policy

Overview

No payments for goods or services are requested or processed directly from this website. All online payments are taken through our secure payment partner (Sage Pay).

Tee Bookings:

Payment terms and conditions will be presented to you during the reservation process.

Online Member Payments:

Subscriptions, card top-ups and event payments will be directed to Sage Pay and payments terms will be

Refund Policy:

1) Online Member Payments:

1.1) Online membership payments issued directly by the club for payment will be made via Sage Pay. Payments cannot be cancelled through Sage Pay and you will need to contact the club's office on 020 3146 9898 to initiate a refund, subject to the terms and conditions relevant to the type of service or goods the invoice refers.

1.2) Card top-up payments are non-refundable and payments can be redeemed at the club against bar, food, competition entry or event attendance.

1.3) Event/Ticket Purchases cancelled more than 7 days prior to the event will receive a full refund, if cancelled less than 7 days prior a full charge may apply, depending on whether or not the space is filled.

2) Tee Bookings:

2.1) Cancellation Process:

You may cancel your booking by contacting the Pro Shop on 020 3146 9898 and refunds will be available subject to our booking policy, which will be emailed to you at the time of booking. Cancellations through any third-party reservation site i.e. Golf Now, Tee Off Times etc. will be subject to their own refund policy.

2.2) Open Competition Bookings:

For all Open competitions a FULL ENTRY FEE will be required at time of booking. Should you cancel more than 30 days prior to the event a full refund will be given, if cancelled less than 30 days prior a full charge may be required, depending on whether or not the space is filled.

2.3) Failure To Cancel Your Booking:

No refund will be considered by the club if you fail to cancel your booking and do not contact the Club in advance.

2.4) Course Closure:

If you are unable to play your round of golf due to the course being closed (e.g. bad weather), a full refund will be available, and no further charges will be made to your credit/debit card. Note it is the discretion of the club to determine if the course is closed.

3) Deposit Payments:

3.1) Refunds against deposits for golf days, events or functions will subject to the terms & conditions agreed at the time of booking.